

Summer Village of Grandview

Contact Information for Wastewater Emergencies and Alarms

This document gives a summary of what to do in the event of a wastewater emergency or a wastewater alarm.

1. Responsibility

Resident-owned equipment: The equipment from the point where the service connection enters the holding tank or pump basin, belongs to the owner of the lot. This equipment includes the holding tank; the pump basin (if installed); the check valves; the piping within the tank; the pump, biotube, and filter; and the waste line to the residence. Maintenance and repairs on these components, including any costs, are the responsibility of the lot owner.

Village-owned equipment: The municipal utility infrastructure, which includes the mainline (force main), the mainline valves, the service connection to each lot, and the CC valve, is owned, operated, and maintained by the Summer Village. Any required maintenance or repairs are the responsibility of the Summer Village.

2. Maintenance of on-lot systems

The Summer Village currently provides maintenance and repair services of the on-lot system for any lot owner who wishes to use these services. The lot owner will be billed an hourly rate plus the cost of any materials provided. Filter cleaning is being offered at a fixed rate. Information concerning filter cleaning will be given in forthcoming newsletters.

3. What to do if you hear an alarm

The success of our wastewater system depends on community involvement. If you hear an alarm at any residence, contact either the owner or Mayor Don Davidson for further action. Generally the alarm is caused by a minor problem. After reporting the problem, silence the alarm by pressing the red button on the front of the control panel. If these actions do not resolve the situation, contact the Public Works Maintenance number. (Charges will apply.)

4. What to do if you see a wastewater emergency

A wastewater emergency is a situation involving an escape (or the immediate threat of an escape) of wastewater from the system. If sewage effluent can be seen lying on the ground or leaking from wastewater system, immediate action is required to mitigate the environmental impact. Call Don Davidson or the Public Works Maintenance to have the proper pipeline valves shut. Please do not assume someone else has already done so. Quick action can save a great deal of trouble and expense.

Contact Numbers

Don Davidson (Mayor)	403-860-1050
Public Works Maintenance	780-360-4664
Summer Village Office	780-586-2494