

Wastewater Emergency Information:

THS Septic from Rocky Mountain House is Grandview's system operator and is the recommended contractor for residential wastewater systems. Costs associated with any repairs or maintenance on residential systems are the home owner's responsibility.

1. For advice on the wastewater operation and problems with your on-lot system, contact a member of Council. For repairs or maintenance, contact THS Septic or your own installer. Call-out charges will apply.
2. For Grandview's wastewater system (the main pipeline running through the Village), if you see an emergency such as wastewater flowing to surface, contact THS Septic and also call a member of council.
3. If the alarm rings on your control panel, this does not indicate an emergency but only that attention to the on-lot system is needed. Push the red button on the front of the panel to silence the alarm for 12 hours, and contact a member of council to assess the problem.
4. If you hear an alarm sounding from a neighbour's control panel, contact the home owner or a member of council. You can silence the alarm for 12 hours by pressing the red button. Please do not ignore a ringing alarm.

Contact Numbers

Council members:

Don Davidson (primary contact) 403-860-1050
Hugh Read 780-221-9357
Ken Lewis 780-919-7967

THS Septic:

Business Hours: 403-844-2559
After Hours Emergency: 403-844-9233